

# A comprehensive digital customer journey for an all-encompassing global voice offering

## Business Talk Digital

A truly global fixed line voice service enabling high quality calling between corporate sites and any destination in the world. This dynamic and versatile service empowers our customers to address the various challenges on maintaining an enterprise voice environment through real time digital tools for ordering, monitoring and control.

The results? Improved productivity, visibility and agility for your business thanks to the self-care digital portal. All delivered with significant cost savings and control for your company.

**The self-care digital online portal allowing global governance of its solution and complete functionalities:**

### Customer ordering in real time

- Online quote creation
- Monitoring of the treatment
- Expedites delivery through removal of “paper chain” processes



### Instantaneous customer change

- User profile management with full flexibility and control
- Day-to-day management of services and solutions



### Usage and performance reporting

- Usage reports, graphics, history
- Anomaly detection
- Incident reporting and monitoring
- Consultation of invoices and provision of duplicates, detailed reports



### From weeks to minutes!

**Business Talk Digital is a real day-to-day management tool of the Business Talk product offering great autonomy, instantaneousness and performance.**



**Business  
Services**

# Your Business Talk solution



## Flexibility

- Mix access types (MLPS, Internet) based on the sites size, usage criticality, application
- Leverage on network hybridization



## Cost Optimization

- Centralization
- Immediate savings on traffic
- Flexible access types available to enable savings for small sites



## Simplicity

- Consolidated and centralized voice connections from multiple countries
- Visibility of all sites
- Internet network connection for small sites



## Efficiency / Reliability

- The broadest coverage for on-net and off-net services
- UC interoperability certifications from best in class vendors
- High performance
- UC ready

## Why Orange?

### Dedicated support

Our teams support you whenever you need it, 24x7 and all around the world.

### Local voice services

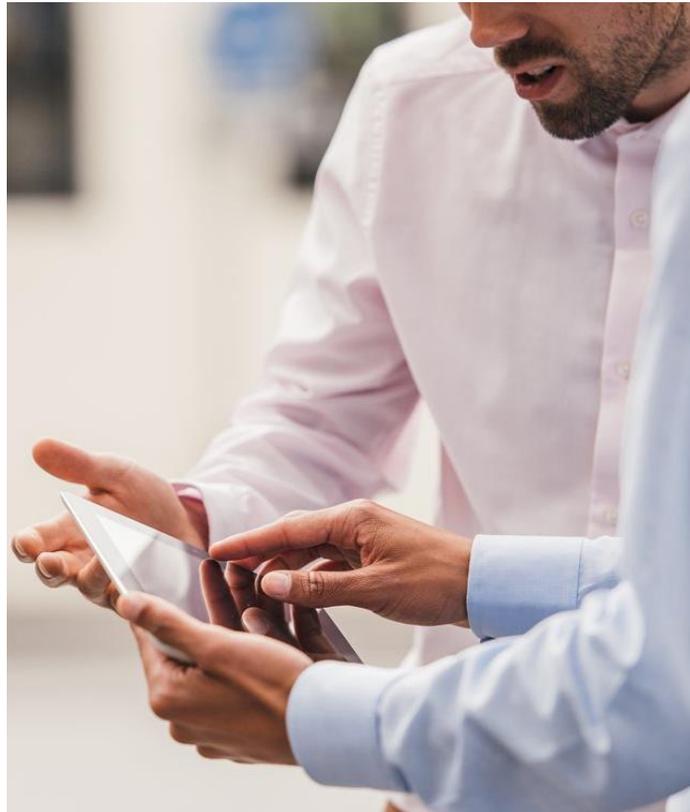
Want to move away from having to source separate local and long distance providers? Orange can help you consolidate all your in-country voice needs including LVS to a centralized SIP solution in multiple markets.

### Tailored invoicing

Choose the invoicing that better suits your needs, local or central billing, depending on how you want to manage your costs.

### Customized reporting tools

Track and manage your traffic consumption online thanks to our service management web portal.



For more information about Business Talk Digital, contact your local account team or visit us at [www.orange-business.com](http://www.orange-business.com)

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